

We pride ourselves in providing extra time for the personal attention each patient deserves. We respect your time and make every effort to keep you from waiting. Thus, your appointment time in this office is reserved exclusively for you.

How to Cancel Your Appointment

To be respectful of the needs of all Super Smiles patients, if it is necessary to cancel your appointment we require that you contact our office 24 hours in advance. Appointments are in high demand and your early cancellation will give another person the possibility to access timely dental care.

To cancel an appointment, please call 870-741-4746 to speak with the receptionist. If you do not reach the receptionist, you may leave a detailed message on the office voicemail. You may not cancel a scheduled appointment via text message or via email.

No Show Policy

A 'no show' appointment occurs when a patient misses an appointment without 24-hour advanced notice. No shows inconvenience patients who need access to dental care. Last minute/late cancellations are considered 'no show' appointments.

Failure to be present at the time of your appointment will be recorded into your patient chart as a 'no show'. The first 'no show' we will not reappoint for at least 3 months. If there is a second 'no show' we will not reappoint for at least 6 months. If a third 'no show' occurs, we will suggest patient dismissal from our practice. Exceptions to this policy must be approved by the Office Manager.

Patient Name: Appointment Time: Appointment Date: By signing below, I certify that I have read and understood the terms and conditions of Super Smiles Dentistry appointment cancellation policy:

Parent Signature: